



Galaide Professional Services, Inc.

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Guam Based, SBA Certified Native 8(a) and HUBZone SDB

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Overview

Galaide Professional Services, Inc (GPSI Guam) specializes in Program/Project Management Consulting with core competencies in the information technology sector. With almost 70 years of IT experience among its employees, GPSI Guam possesses IT experiences in virtually all IT fields from computer programming to managing multi-million-dollar datacenter projects. Our collective experience spans across the military, private sector, federal and local governments, and private entrepreneurships. Corporate experiences are outlined below:

Program/Project Management

- Over sixty-years of experience implementing large information technology, telecommunications, and datacenter construction in private industry, federal, and military
- Utilize Project Management Institute's (PMI) structured project management methodology to manage and coordinate full life-cycle projects
- Leading and managing multi-faceted and diverse teams of functional experts
- Led project planning efforts through design and architecture, procurement, hardware provisioning, configuration and deployment
- Worked with architecture team to ensure system design completeness and accuracy. Led integrated requirements gathering activities from product managers, lines of business managers, Web Ops, DBA Ops, Quality Assurance and Operational support teams
- Performed research and interviewed co-workers and major stakeholders to develop process flow utilizing AOL's Software Development Life-Cycle (SDLC) model
- Authored PMO Product and Services document depicting interactive roles and responsibilities with other internal organizations
- Provided project management consultation and support to government project managers. Helped initiate, plan, develop, execute, control, and closeout Bureau of Indian Affairs (BIA) sponsored projects
- Led project development workshops to train, facilitate and educate government project managers on Systems Life Cycle (SLC) processes and procedures. Advised Chief Information Officer, directors, and staff of project statuses through weekly Integrated Baseline Reviews (IBR). Updated and successfully published
- SLC Handbook Version 3.0 and Project Management Education, Series (PMES) Training Presentation

- Responsible for the American Recovery and Reinvestment Recovery (ARRA) Act Recipient Reporting of over \$838M in direct and transferred ARRA funds. Developed training material, ascertained training requirements, and personally delivered training to over 1200 recipients and federal employees through a variety of delivery methods. Delivered training to various IA Regions around the country by lecture-style training in front of large audiences ranging from 40–300 attendees, through Webex/Webinar training, and one-on-one training
- Possess experience, management, interpersonal skills, and leadership to lead an office of Project Managers
- Responsible for developing project management standards that include processes and document templates to manage each project based on industry accepted best practices and statutory/regulatory mandates
- Provided one-on-one project management assistance to senior Department of the Interior department officials on high-visibility projects and initiatives
- Participated in the initial testing and analysis of MS Project Server 2007 prior to production deployment. Tested validity and functional deliverables of the contractor responsible for delivering the application to the Office of the Chief Information Officer (OCIO). Provided the CIO project team with an analysis of the current Project Server test environment and made recommendations for improvement
- Assisted the Office of Planning and Policy Analysis Program Manager develop a Work Breakdown Structure (WBS) in response to BIA's Transportation Program Assessment Rating Tool (PART) OMB rating
- Performed hands-on MS Project 2003 demonstration of their WBS and project schedule and briefed the Director and his staff on the benefits of using MS Project to track their resources, due dates, and milestones
- Program managed Veterans Technology Support Government Wide Acquisition Contract (VETS GWAC) Vehicle – a \$5B contract vehicle
- Program Manager for NAID 8(a) STARS Government Wide Acquisition Contract (STARS) - a \$35B Information Technology Contract Vehicle
- Program director of a \$21M global computer and communications network enterprise, operating with three security classifications for Army Intelligence staff at the Pentagon
- Project Managed development of world-wide Video Teleconferencing environment within three security classification levels

IT Acquisition/Asset Management

- US Army Remedy IT Service Management enterprise application
- Bureau of Indian Affairs (BIA) HP Openview IT Service Management Enterprise Application; supporting Helpdesk, Release and Change Management processes
- TrackIt Systems Support Systems
- Inventory Control Management, US Air Force, US Army
- Equipment Control Officer of all IT equipment at McGuire AFB, NJ
- Received and tracked \$8M inventory of Verizon's Long Distance Operational Support System (OSS) Disaster Recovery Data Center (DRDC)

- Managed, Controlled US Army Brigade Life Cycle Program
- Operations Manager, US Army War Depot Supply Support Activity, Leghorn Army Depot, Livorno/Pisa, Italy

Data Centers

- Successfully project managed information system deployments to build Verizon's long-distance operational support systems datacenter and disaster recovery datacenter. On-line production enabled Verizon to enter the long-distance market
- Assembled \$3.5M Actiview hardware deployment team; project flawlessly deployed HP XP-256 storage devices into production environment and paved the way for Verizon to enter the long-distance market
- Led implementation efforts to stand-up a new \$2M Disaster Recovery Data Center. Negotiated datacenter floor space; monitored installation of all environment support systems such as air-conditioning, electrical power and network connectivity. Datacenter successfully completed on-time and provides application owners a variety of hot-backup, warm and cold-standby deployment options. Project saved over \$8M by procuring refurbished hardware
- Successfully organized and led project team to merge Indianapolis personnel into Verizon Global Networks, Inc data environment after GTE/Bell Atlantic merger
- Established Verizon Global Networks, Inc back-up tape storage process; identified requirements, developed process to pick-up, stored off-site, safeguard, and deliver valuable company data tapes

Change Management/Configuration Management

- Senior IT Configuration Management Project Manager supporting a nationwide enterprise network
- Knowledgeable of National Consensus Standard for Configuration Management, EIA649 and Military Guidance for Configuration Management (MILHDBK61A).
- Senior Information Management officer, US Army Facilities Communications Infrastructure Project Management, US Army
- Worked with Bureau of Indian Affairs (BIA) and America On-line (AOL) Release Management to coordinate enterprise releases, resolve issues, coordinate end-user downtime, and provide on-going systems support

IT Plans and Policy

- Helped develop unit policy and interpreted Air Force and local operating instructions.
- Developed and executed Emergency Disaster Plan, US Army
- Developed Information Security Plan, US Army
- Developed Information Assurance Pan, US Army

- Data At Rest (DAR), US Army Portable Systems Security
- Applied Security Planning and Executing, Certificates of Networthiness, US Army
- IT Operational Security (OPSEC)

IT Strategic Planning

- Served as the US Army Intelligence Command, Control, Communications, Computers, Intelligence, Surveillance, and Reconnaissance Officer (C4ISR)
- Information Systems Analysis, US Army
- Served as Intelligence Fusion Cell Representative, Department of Homeland Security
- Combine Joint Operations Task Force, Systems Admin, Network Admin, Senior Information Security Manager, US Army
- Updated Guam Community College (GCC) Enterprise Architecture (EA) Document
- Updated Guam Community College (GCC) Information Technology Strategic Planning (ITSP) Document

IT Certification and Accreditation (C&A) / Plan of Action and Milestones (POAM)

- Integrating project management with Capital Planning and Investment Control (CPIC), Certification and Accreditation (C&A) processes IATOs, ATOs, and Plan of Action and Milestones (POA&M).
- SECURITY+, NETWORK+, Multiple Windows Server, classes, Information Assurance Security Officer, FEMA-Incident Command Systems ICS, Department of Homeland Security Certificate, Designated Accreditation Authority (DAA), part I, II, III

IT Service

- Computer Operations and Repair (Micro, Mini, Mainframe)
- Help Desk Operation, US Army and US Air Force using Remedy IT Service Management enterprise application
- Senior Systems Administrator, US Army, Senior Telecommunications Operations Support Technician
- Information Security, Communication Security (COMSEC), US Army
- US Air Force, Bio-Environmental Systems Administrator
- Civil Engineer Systems Administrator, US Air Force
- Inventory Management, Life Cycle Management
- Performed Network Vulnerability Assessment on Guam Community College's (GCC) network environment

Software Development

- Software Development/Maintenance, including executive software
- Computer Programming (ADA, Fortran, COBOL, 4GL, DOS)
- AS400 RPGIII, IV Programming
- Microsoft Application Development

Telecommunications

- Networking (Token Ring, Ethernet)
- Led planning and implementation activities for \$5M Combat Information Transport System (CITS) project at Andrews AFB, MD. Project included over 40 miles of fiber optic cable and associated end-equipment to interconnect 79 buildings through extensive trenching, digging, boring requiring close coordination with base security and civil engineering personnel
- Joint Incident Site Communications Capability (JISCC) VHF, UHF, HF, FM, and 800MHz, Satellite Systems, Mobile Network Systems